

Subject: Important information regarding deliveries of Unitronics products from Israel during the conflict.

Dear customers and partners,

We hope that you are well. Today we would like to inform you about an important development that could affect our deliveries from Israel. As you have probably learned from the news, there is currently a conflict in the region that is affecting various aspects of daily life, including business activities.

Unitronics - our long-time partner and supplier from Israel foresees difficulties in making deliveries in the coming weeks due to the ongoing tensions in the region. This mainly affects the international shipment of products. Although Unitronics is taking all necessary measures to minimize the impact on our supply chain, delays and bottlenecks in deliveries unfortunately cannot be ruled out. Our team is working closely with colleagues in Israel to find alternative delivery routes and develop appropriate measures to address this challenge.

We ask for your understanding and patience during this difficult time. We understand how important these products are to your business and we are doing everything we can to minimize the impact on your operations.

For the sake of the local people, we hope that the situation in the region will soon improve and return to normal. In the meantime, we are available to discuss any questions or concerns you may have and to find solutions that meet your needs.

We sincerely thank you for your trust and partnership. Together, we will overcome this challenge and emerge stronger.

Best regards

Management BU Automation